

# Show Notes for 1-23-26

## What's New in **Power Platform**:

- Chargeback model for Agents - <https://carstengroth.wordpress.com/2026/01/06/building-a-cost-transparent-agent-strategy-chargeback-models-for-agents/>
- How to connect Snowflake directly to Copilot Studio - <https://microsoft.github.io/mcscatblog/posts/connecting-snfl-to-mcs/>
- COE Kit January Update - <https://github.com/microsoft/coe-starter-kit/releases/tag/CoEStarterKit-January2026>
- Copilot Studio Extension for VS Code - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/copilot-studio-extension-for-visual-studio-code-generally-available/>
- Copilot Studio Guidance Hub - <https://learn.microsoft.com/en-us/microsoft-copilot-studio/guidance/>
- Copilot Studio Architecture Center - <https://learn.microsoft.com/en-us/power-platform/architecture/products/copilot-studio>
- Multitenant Mode for Agents - <https://www.linkedin.com/feed/update/urn:li:activity:7419332936396853248/>
- Power Pages Client API - <https://www.microsoft.com/en-us/power-platform/blog/power-pages/power-pages-client-api-preview-native-client-side-library-for-forms-and-data/>

## What's New in **HR/Retail/BC/Project**:

- Agentic AI in Commerce - <https://www.microsoft.com/en-us/dynamics-365/blog/business-leader/2026/01/08/agentic-ai-in-retail-how-dynamics-365-powers-commerce-anywhere/>
- Release Plans for Business Central - <https://releaseplans.microsoft.com/en-US/?app=Business+Central&status=planned>
- Updates in Sustainability Manager - <https://releaseplans.microsoft.com/en-US/?app=Microsoft+Sustainability+Manager&status=planned>
- From Message Center on 1/19/26 - Dynamics 365 Project Operations – **Do not update** to finance and operations apps platform version 10.0.46 until further notice

## What's New in **Solution Updates**:

- Globalization Solution for Microsoft Dynamics 365 Finance to 1.0.3294.1 then 1.0.3301.2
- Microsoft Dynamics 365 - PowerAIExtensions to 1.0.1.1463
- Agent Productivity Tools to 9.2.25114.1002 then 9.2.25122.1001
- App profile manager to 10.1.25114.1007 then 10.1.25122.1005
- Contact Center CRM Connector to 1.5.25114.1015 then 1.5.25122.1018
- Dynamics 365 ChannelExperienceApps to 1.0.25114.1014 then 1.0.25122.1009
- Dynamics 365 Customer Service Intelligence to 9.2.25114.1056 then 9.2.25122.1033
- Dynamics365 ServiceFeatureManagerAnchor to 9.0.25114.2000
- Dynamics 365 Customer Service Analytics to 9.0.25114.1005 then 9.0.25122.1001
- Dynamics 365 Service Scheduling to 9.0.25113.1004
- Dynamics 365 for Field Service to 8.8.141.554
- Power Platform Connection References to 1.12.20.0
- Power Platform Environment Settings App to 1.1.1.2748 then 1.1.1.2829
- Dynamics 365 QualityManagementService to 1.0.25114.1018 then 1.0.25122.1011
- Workforce Management for Customer Service to 9.0.25114.2003 then 9.0.25122.2003
- Microsoft Cloud for Sustainability Data Model to 2.33.0.2368
- Microsoft Sustainability Manager Premium to 2.33.0.2368
- Omnichannel for Customer Service - ProactiveAI to 1.5.27.124
- Power Apps App Copilot PVA Bot to 9.1.2026015.25123
- Copilot for finance and operations apps to 1.0.03291.1
- Microsoft Dynamics 365 Project Operations to 4.161.0.1688
- Project Sophia Research Agent to 1.0.0.220

- Microsoft Project Service Core to 1.0.161.1722
- Power Pages Core to 1.1.2510.211
- Business performance analytics to 2.5.3301.3
- Power Automate Extensions to 1.9.35.0
- Dynamics 365 Customer Voice to 3.0.0.179
- Omnichannel for Customer Service - ProactiveAI to 1.5.27.132
- Power Pages Core to 1.1.2510.212

4 Places you can look to find out some of the details of these updates:

- <https://docs.microsoft.com/en-us/dynamics365/released-versions/>
- M365 Admin Center - <https://portal.office.com/adminportal/home#/MessageCenter>
- Customer Insights - <https://learn.microsoft.com/en-us/dynamics365/customer-insights/whats-new-customer-insights>
- F&SC Release Schedule - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/get-started/quality-updates-schedule>