

Show Notes for 1-09-26

What's New in **Power Platform**:

- Handoff to live rep from agent - <https://microsoft.github.io/mcscatblog/posts/copilot-studio-handover-live-agent/>
- What's new in Copilot Studio - Nov - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/whats-new-in-microsoft-copilot-studio-november-2025/>
- Admin control of Auth Providers for Power Pages - <https://m365admin.handsontek.net/power-platform-admin-center-manage-external-authentication-provider-governance/>

What's New in **HR/Retail/BC/Project**:

- Updates for Project Operations - <https://learn.microsoft.com/en-us/dynamics365/project-operations/pro/whats-new/whats-new-nov-2025-lite>
- Use Copilot for Time Entry - <https://learn.microsoft.com/en-us/dynamics365/project-operations/time/copilot-in-time-entry>
- Dynamics Community - <https://community.dynamics.com/>
- Good Article on Retail Deployment - <https://patrickmouwen.com/d365-technical/my-best-practices-for-d365fo-d365commerce-interfacing-via-apim/>

What's New in **F&SCM**:

- Proactive Quality Update Schedule - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/get-started/quality-updates-schedule>
- Stay Compliance with User Licensing - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/sysadmin/stay-compliant-user-license-requirement>
 - User Security Governance Summary - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/sysadmin/security-gov-license-usage-summary>
- Community Interest Groups have moved from Yammer to Viva Engage - <https://engage.cloud.microsoft/main/org/microsoft.com/discover-groups/explore>
- Step by Step Guide to Capture a Trace - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/trace-trace-tutorial>
- Troubleshoot ER Performance Issues - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/analytics/er-troubleshoot-perf-issues-in-configurations>

What's New in **Solution Updates**:

- Dynamics 365 Sales, Enterprise Edition App to 9.0.25121.10001
- Dynamics 365 for Field Service to 8.8.140.441
- Contact Center CRM Connector to 1.5.25112.1023 then 1.5.25113.1008
- Dynamics 365 ChannelExperienceApps to 1.0.25112.1027 then 1.0.25112.1028
- Dynamics 365 Customer Service Intelligence to 9.2.25112.1048
- Microsoft Dynamics 365 - PowerAIExtensions to 1.0.1.1456
- Virtual connectors in Dataverse to 9.1.0.458
- Agent Productivity Tools to 9.2.25112.1003
- Appprofilemanager to 10.1.25112.1006
- Power Platform Environment Settings App to 1.1.1.2743
- Dynamics 365 Customer Service Analytics to 9.0.25112.1001
- Power Automate Extensions to 1.9.32.0
- Dynamics 365 QualityManagementService to 1.0.25112.1020
- Microsoft Dynamics 365 - PowerAIExtensions to 1.0.1.1456
- Generative user interface pages for model apps to 9.1.2025121.25120

- Business performance analytics to 2.5.3251.2
- Dual-write core solution to 1.0.25122.1
- Globalization Solution for Microsoft Dynamics 365 Finance to 1.0.3273.1
- Copilot in Microsoft Dynamics 365 Supply Chain Management to 1.1.03272.3
- Power Platform Pipelines to 9.1.25123.2512151 then 9.1.25124.2512221
- Dynamics 365 Sales Agents to 9.1.25113.10030
- Dynamics Sales Embedded Package to 9.0.25113.10002
- Dynamics 365 Customer Insights - Journeys to 1.121.2001.8
- Dynamics 365 Customer Insights - Journeys real-time to 1.1.61220.74

4 Places you can look to find out some of the details of these updates:

- <https://docs.microsoft.com/en-us/dynamics365/released-versions/>
- M365 Admin Center - <https://portal.office.com/adminportal/home#/MessageCenter>
- Customer Insights - <https://learn.microsoft.com/en-us/dynamics365/customer-insights/whats-new-customer-insights>
- F&SC Release Schedule - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/get-started/quality-updates-schedule>