Show Notes for 2-6-26

<u>What's New in **_Power Platform_**</u>:

- Move unmanaged solutions via Pipelines - https://www.linkedin.com/posts/javier-martinez-9022a011_deploy-unmanaged-solutions-via-pipelines-share-7421748076392079360-o2V3
- Dataverse + Work IQ - https://www.microsoft.com/en-us/power-platform/blog/2026/01/27/build-adaptive-intelligence/
- Secure dev with Power Platform - https://www.microsoft.com/en-us/power-platform/blog/2026/01/26/breaking-down-the-facts-about-secure-development-with-power-platform/
- Inventory in PPAC is GA - https://learn.microsoft.com/en-us/power-platform/admin/power-platform-inventory
- Copilot Studio troubleshooting help part 1 -https://microsoft.github.io/mcscatblog/posts/conversationid-users/
- 6 Pillars of agent readiness - https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/the-6-pillars-that-will-define-agent-readiness-in-2026/
- MCP vs Connector - https://microsoft.github.io/mcscatblog/posts/compare-mcp-servers-pp-connectors/
- Sales Agent extensibility - https://livesend.microsoft.com/i/vPnc4PUXo2pdVykzBDd90s6x___k6X4562Ye___N4BafVSeZB81aJspumDFeADOLvu9CjKDJceShQRV3Cq___CWtpQSSwz___AClkw4GUZZ39qi5Cep2OTPSsnTglZxJUS1YD5fa
- Usage page in PPAC - https://www.microsoft.com/en-us/power-platform/blog/2026/01/27/announcing-the-public-preview-of-the-new-usage-page-in-the-power-platform-admin-center/
- Evaluations guidance - https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/how-to-evaluate-ai-agents/
- Copilot Studio Kit gets rubrics - https://github.com/microsoft/Power-CAT-Copilot-Studio-Kit/tree/main
- Copilot Studio Resources - https://microsoft.github.io/mcscatblog/resources/
- Multi-agent patterns - https://learn.microsoft.com/en-us/microsoft-copilot-studio/guidance/architecture/multi-agent-patterns
- Code apps GA - https://www.microsoft.com/en-us/power-platform/blog/power-apps/generally-available-host-and-run-code-apps-in-power-apps/
- Early access to releases opt in has moved - https://learn.microsoft.com/en-us/power-platform/admin/opt-in-early-access-updates

<u>What's New in **_CE_**</u>:

- Proactive voice (outbound dialing) in CCaaS goes GA - https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/02/03/proactive-voice-engagements-dynamics-365-contact-center/
- Agentic Selling enhancements - https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/01/28/agentic-ai-transforming-dynamics-365-sales/
- Multimodal Agent Score - https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/02/04/multimodal-agent-score/ and https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/02/04/ai-agent-performance-measurement/
- Contact Center Agent Evaluations Guidance - https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/02/04/ai-evaluation-contact-center/
- Service Quality Improvement- https://www.linkedin.com/pulse/transform-service-quality-d365-evaluation-agent-christina-wheeler-wrete

<u>What's New in **_Solution Updates_**</u>:

- Dynamics 365 Customer Voice to 3.0.0.202
- Globalization Solution for Microsoft Dynamics 365 Finance to 1.0.3308.1 then 1.0.3316.1
- Invoice Capture for Dynamics 365 Finance to 2.1.3308.2
- Contact Center CRM Connector to 1.5.25123.1011
- Dynamics 365 Sales LinkedIn Integration to 3.0.1.1907
- Dynamics Sales Embedded Package to 9.0.25123.10003

- Omnichannel for Customer Service - ProactiveAI to 1.5.27.5778427
- Power Platform Pipelines to 9.1.25125.251229166
- Power Automate Extensions to 1.9.36.2
- Power Platform Environment Settings App to 1.1.1.2863 then 1.1.1.2889
- Finance Insights to 1.2.0.103
- Copilot Studio Kit to 20260130.2 then 20260202.1
- Agent Productivity Tools to 9.2.25124.2010
- Appprofilemanager to 10.1.25124.1008
- Contact Center CRM Connector to 1.5.25124.1013
- Dynamics 365 ChannelExperienceApps to 1.0.25124.1014
- Dynamics 365 Customer Service Analytics to 9.0.25124.1002
- Dynamics 365 Customer Service Intelligence to 9.2.25124.1036
- Dynamics 365 for Field Service to 8.8.142.320
- Dynamics 365 QualityManagementService to 1.0.25124.1041
- Dynamics 365 Service Scheduling to 9.0.25123.2002
- Omnichannel for Customer Service - ProactiveAI to 1.5.27.5778663
- Virtual connectors in Dataverse to 9.1.0.463
- Workforce Management for Customer Service to 9.0.25124.2003

4 Places you can look to find out some of the details of these updates:

- https://docs.microsoft.com/en-us/dynamics365/released-versions/
- M365 Admin Center - https://portal.office.com/adminportal/home#/MessageCenter
- Customer Insights - https://learn.microsoft.com/en-us/dynamics365/customer-insights/whats-new-customer-insights
- F&SC Release Schedule - https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/get-started/quality-updates-schedule