

Show Notes for 4-3-26

What's New in **Power Platform**:

- Copilot Studio tips for makers - <https://www.divyaakula.com/copilotstudio/2026/03/16/copilot-studio-errors-guide.html>
- Dataverse recycle bin - <https://www.microsoft.com/en-us/power-platform/blog/2026/03/25/restore-deleted-records/>
- Supervise Agents in Agent Feed - <https://learn.microsoft.com/en-us/power-apps/user/supervise-agents-with-agent-feed>
- Customize grading of your agents - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/custom-graders-in-copilot-studio-setting-high-standards-for-agent-evals/>
- Keep non-prod Power Pages private - <https://www.microsoft.com/en-us/power-platform/blog/power-pages/prevent-accidental-exposure-of-non-production-power-pages-sites-with-new-admin-governance-controls/>
- Transcripts for observability - <https://microsoft.github.io/mcscatblog/posts/open-the-hood-copilot-studio-transcripts/>
- Register for and attend the spring update event coming Apr 15 - <https://aka.ms/PPCSBAUReg>
- Dataverse skills for coding agents - <https://devblogs.microsoft.com/powerplatform/dataverse-skills-your-coding-agent-now-speaks-dataverse/>
- What's new in Copilot Studio - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/new-and-improved-multi-agent-orchestration-connected-experiences-and-faster-prompt-iteration/>
- Security and OWASP with Copilot Studio - <https://www.microsoft.com/en-us/security/blog/2026/03/30/addressing-the-owasp-top-10-risks-in-agentic-ai-with-microsoft-copilot-studio/>
- Power Pages Server Logic goes GA - <https://www.microsoft.com/en-us/power-platform/blog/power-pages/announcing-general-availability-ga-of-server-logic-in-power-pages/>
- Adaptive governance with Power Platform - <https://www.microsoft.com/en-us/power-platform/blog/2026/04/01/building-trustworthy-ai-a-practical-framework-for-adaptive-governance/>
- March feature summary - <https://www.microsoft.com/en-us/power-platform/blog/power-apps/whats-new-in-power-platform-march-2026-feature-update/>
- Bring your apps into Copilot - <https://www.microsoft.com/en-us/power-platform/blog/power-apps/public-preview-your-business-apps-now-part-of-every-conversation/>

What's New in **CE**:

- Transfers in CCaaS - <https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/03/25/dynamics-365-contact-center-transfer-capabilities/>
- Consults in CCaaS - <https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/03/26/better-collaboration-consult-capabilities-dynamics-365-contact-center/>
- Service Agent - <https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/03/31/service-agent-microsoft-365-copilot/>

What's New in **Solution Updates**:

- Dynamics 365 Customer Service Intelligence to 9.2.26023.1071 then 9.2.26023.1075 then 9.2.26023.1076 then 9.2.26031.1088
- Business performance analytics to 2.6.3363.1
- Globalization Solution for Microsoft Dynamics 365 Finance to 1.0.3364.1 then 1.0.3371.1
- Contact Center CRM Connector to 1.5.26024.1020 then 1.5.26031.1010
- Dynamics 365 for Field Service to 8.8.143.234
- Dynamics 365 Service Scheduling to 9.0.26023.2005
- Omnichannel for Customer Service - ProactiveAI to 1.5.27.29407306 then 1.5.27.29415217
- PowerAppsUXAgentApp Package to 9.1.2026033.260316

- Dynamics 365 QualityManagementService to 1.0.26023.1013 then 1.0.26031.1014
- Generative user interface pages for model apps to 9.1.2026033.260316
- Power Platform Environment Settings App to 1.1.1.3052 then 1.1.1.3079
- Project Sophia Research Agent to 1.0.0.226
- Copilot for finance and operations apps to 1.0.03356.1
- Copilot in Microsoft Dynamics 365 Supply Chain Management to 1.1.03334.3
- Employee Self-Service HR to 1.1.0.1
- Employee Self-Service IT to 1.1.0.1
- Business Copilot AI to 2.0.0.1498
- AI Builder to 202602.2.3.1
- Power Pages Core to 1.1.2602.237
- Agent Productivity Tools to 9.2.26031.1006
- Appprofilemanager to 10.1.26031.1010
- Dynamics 365 ChannelExperienceApps to 1.0.26031.1010
- Dynamics 365 Customer Service Analytics to 9.0.26031.1010
- Dynamics 365 QualityManagementService to 1.0.26031.1014
- Dynamics365 ServiceFeatureManagerAnchor to 9.0.26031.1001
- Workforce Management for Customer Service to 9.0.26031.2180
- Dynamics Sales Embedded Package to 9.0.26031.10005
- Copilot in Microsoft Dynamics 365 Finance to 1.0.3335.2
- Power Automate Extensions to 1.9.46.0
- Invoice Capture for Dynamics 365 Finance to 2.3.3376.1

4 Places you can look to find out some of the details of these updates:

- <https://docs.microsoft.com/en-us/dynamics365/released-versions/>
- M365 Admin Center - <https://portal.office.com/adminportal/home#/MessageCenter>
- Customer Insights - <https://learn.microsoft.com/en-us/dynamics365/customer-insights/whats-new-customer-insights>
- F&SC Release Schedule - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/get-started/quality-updates-schedule>