

# Show Notes for 5-29-26

## What's New in **Power Platform**:

- Real time voice agents at scale - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/the-in-depth-guide-to-managing-real-time-voice-agents-at-scale/>
- Custom human in the loop - <https://microsoft.github.io/mcscatblog/posts/human-in-the-loop-custom-connector/>
- How to connect Snowflake MCP to Copilot Studio - <https://microsoft.github.io/mcscatblog/posts/snowflake-mcp-copilot-studio/>
- Copilot Studio May updates - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/new-and-improved-computer-using-agents-a-new-workflows-experience-and-real-time-voice-experiences/>
- Dataverse Plugin in Cowork - <https://flowaltdelete.ca/2026/05/21/copilot-cowork-dataverse-plugin-setup/>
- Mistral models - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/mistral-joins-copilot-studios-growing-lineup-of-model-providers/>
- New VS Code Marketplace add-in to guide you to better vibe coding - <https://github.com/microsoft/AI-Engineering-Coach>

## What's New in **CE**:

- Email classification labeling - <https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/05/19/unlocking-safer-customer-communications-with-data-sensitivity-labels-in-email/>

## What's New in **HR/Retail/BC/Project**:

- Manage exchange rate variances in cash advance transactions - <https://releaseplans.microsoft.com/en-US/?app=Dynamics+365+Human+Resources&status=planned>
- Enable associates to use the nearest store payment terminal - <https://releaseplans.microsoft.com/en-US/?app=Commerce&status=planned>
- Capture expenses with Expense Agent on your mobile app - <https://releaseplans.microsoft.com/en-US/?app=Business+Central&status=planned>
- Expense Agent supports approval process - <https://releaseplans.microsoft.com/en-US/?app=Business+Central&status=planned>
- Manage travel requisitions with Expense Agent - <https://releaseplans.microsoft.com/en-US/?app=Business+Central&status=planned>
- Use Expense Agent in German, Danish, French, and Spanish - <https://releaseplans.microsoft.com/en-US/?app=Business+Central&status=planned>
- Upload, install, and manage PTEs in the admin center - <https://releaseplans.microsoft.com/en-US/?app=Business+Central&status=planned>

## What's New in **F&SCM**:

- Include overdue supply and demand in inventory visibility ATP - <https://releaseplans.microsoft.com/en-US/?app=Supply+Chain+Management&status=planned>

## What's New in **Solution Updates**:

- Power Automate Extensions to 1.10.4.0 then 1.10.6.0
- Finance and Operations Virtual Entity to 2.20.3417.1
- Microsoft Dynamics 365 Project Operations to 4.166.3415.1
- Microsoft Project Service Core to 1.0.166.34151
- Copilot for finance and operations apps to 1.0.03410.2
- Agent Productivity Tools to 9.2.26044.2000

- AI Builder to 202604.2.7.1
- appprofilemanager to 10.1.26044.1004
- Business Copilot AI to 2.0.3419.1
- Dynamics 365 ChannelExperienceApps to 1.0.26044.1006
- Dynamics 365 Customer Service Analytics to 9.0.26052.1011
- Dynamics 365 Customer Service Intelligence to 9.2.26044.1066
- Dynamics 365 Customer Voice to 3.0.3427.2
- Dynamics 365 for Field Service to 8.8.146.40
- Dynamics 365 QualityManagementService to 1.0.26052.1010
- Dynamics 365 Sales Conversation Intelligence to 9.0.1.1294
- Dynamics 365 Sales Premium Demo to 9.0.1.1346
- Dynamics 365 Sales, Enterprise Edition App to 9.0.25121.10001
- Dynamics 365 Service Agents to 9.0.26052.1008
- Dynamics 365 Service Scheduling to 9.0.26053.2003
- Dynamics Sales Embedded Package to 9.0.26052.10003
- Generative user interface pages for model apps to 9.1.2026054.260519095
- Microsoft Dynamics 365 – PowerAIExtensions to 1.1.3420.4
- Microsoft Flow Approvals to 2.2.13.0
- Omnichannel for Customer Service – ProactiveAI to 1.5.27.29429944
- Power Apps App D365 Teams Integration App to 9.1.2025041.250401007
- Power Apps Checker to 2.2.3396.1
- Power Apps SharePoint Integration App to 9.1.2025041.250401021
- Power Platform Connection References to 1.12.21.0
- Power Platform Environment Settings App to 2.2.3419.2
- Invoice Capture for Dynamics 365 Finance to 2.5.3431.2
- Workforce Management for Customer Service to 9.0.26044.3000
- Contact Center CRM Connector to 1.5.26044.1030
- Omnichannel for Customer Service - ChatGPT to 1.5.27.113
- Omnichannel for Customer Service - M365 Copilot to 1.5.27.117

4 Places you can look to find out some of the details of these updates:

- <https://docs.microsoft.com/en-us/dynamics365/released-versions/>
- M365 Admin Center - <https://portal.office.com/adminportal/home#/MessageCenter>
- Customer Insights - <https://learn.microsoft.com/en-us/dynamics365/customer-insights/whats-new-customer-insights>
- F&SC Release Schedule - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/get-started/quality-updates-schedule>