

Show Notes for 6-12-26

What's New in **Power Platform**:

- Release plan app - <https://github.com/microsoft/PowerAppsCodeApps/tree/main/powercat/release-planner>
- Power Pages coding agent plugin is GA - <https://www.microsoft.com/en-us/power-platform/blog/power-pages/build-power-pages-sites-with-ai-through-agentic-coding-tools-now-generally-available/>
- Power Pages templates updated - <https://www.microsoft.com/en-us/power-platform/blog/power-pages/enhanced-data-model-and-bootstrap-5-now-available-for-dynamics-365-portal-templates/>
- Page citations - <https://microsoft.github.io/mcscatblog/posts/pdf-page-level-citations/>
- New Copilot Studio experience - https://www.linkedin.com/posts/henryjammes_copilotstudio-skills-python-ugcPost-7467956750332170240-qJM
- Tune your AI - <https://devblogs.microsoft.com/microsoft365dev/frontier-tuning-teaching-ai-to-work-the-way-you-do/>
- Advanced Connector Policies go GA - <https://www.microsoft.com/en-us/power-platform/blog/2026/06/04/advanced-connector-policies-are-generally-available/>
- Updates to the Dataverse plugin for coding agents - <https://www.microsoft.com/en-us/power-platform/blog/2026/06/04/microsoft-dataverse-plugin-unleashing-coding-agents-on-the-enterprise-microsoft-build-2026/>
- Great ALM for Copilot Studio guide - <https://microsoft.github.io/mcscatblog/posts/alm-copilot-studio-agents-foundation/>
- Better Fabric access to Dataverse data - <https://www.microsoft.com/en-us/power-platform/blog/2026/06/09/low-latency-sync/>
- New Copilot Studio UI and Orchestrator - <https://techcommunity.microsoft.com/blog/copilot-studio-blog/meet-the-new-copilot-studio-rebuilt-for-more-complex-multi-step-work/4526488>
- Updates to Dataverse MCP - <https://www.microsoft.com/en-us/power-platform/blog/2026/06/08/dataverse-mcp-server-understanding-the-new-tool-shape/>
- Copilot Studio (Agent) Kit update is out - https://www.linkedin.com/posts/petrisimolin_copilot-agent-kit-may-2026-release-is-share-7470080624079323139-S5pB
- Updates to bulk delete in Dataverse - <https://www.microsoft.com/en-us/power-platform/blog/2026/06/10/bulk-deletion-in-dataverse/>
- What's New in Power Platform - June - <https://www.microsoft.com/en-us/power-platform/blog/2026/06/11/whats-new-in-power-platform-june-2026-feature-update/>
- Agent Evals Explained - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/who-evaluates-the-evaluators-the-data-science-behind-agent-evals/>

What's New in **CE**:

- Quality Agent can start looking at email - <https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/06/01/quality-evaluation-framework-customer-email/>
- IVR best practices - <https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/06/05/modernize-ivr-ai-voice-dynamics-365-contact-center/>
- Conversation Orchestration in Public Preview - <https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2026/06/10/conversation-orchestration-dynamics-365-contact-center/>

What's New in **Solution Updates**:

- Agent Productivity Tools to 9.2.26044.2000 then 9.2.26052.1003
- appprofilemanager to 10.1.26044.1004 then 10.1.26052.1003
- Contact Center CRM Connector to 1.5.26044.1030 then 1.5.26051.1014 then 1.5.26052.1011
- Dynamics 365 ChannelExperienceApps to 1.0.26044.1006 then 1.0.26052.1007
- Dynamics 365 Customer Service Analytics to 9.0.26044.1014 then 9.0.26044.1016 then 9.0.26052.1012

- Dynamics 365 Customer Service Intelligence to 9.2.26044.1067 then 9.2.26044.1069 then 9.2.26052.1053 then 9.2.26052.1055
- Dynamics 365 Customer Voice to 3.0.3427.2 then 3.0.3440.1
- Dynamics 365 for Field Service to 8.8.145.43 then 8.8.146.46
- Dynamics 365 QualityManagementService to 1.0.26044.1029 then 1.0.26052.1012
- Dynamics 365 Service Agents to 9.0.26044.1013 then 9.0.26052.1008
- Dynamics Sales Embedded Package to 9.0.26043.10003 then 9.0.26051.10003 then 9.0.26052.10004
- Globalization Solution for Microsoft Dynamics 365 Finance to 1.0.3434.1
- Microsoft Dynamics 365 - PowerAIExtensions to 1.1.3420.4
- Microsoft Dynamics 365 Project Operations to 4.166.3426.2 then 4.167.3427.2
- Omnichannel for Customer Service - M365 Copilot to 1.5.27.117 then 1.5.27.119
- Omnichannel for Customer Service - ProactiveAI to 1.5.27.29429944 then then 1.5.27.29438989 1.5.27.29437856
- Power Automate Extensions to 1.10.4.0
- Power Platform Environment Settings App to 2.2.3398.1 then 2.2.3405.1 then 2.2.3412.1
- Workforce Management for Customer Service to 9.0.26044.3000 then 9.0.26052.3074
- Business performance analytics to 2.8.3397.6
- Employee Self-Service IT to 1.1.0.5 then 1.1.0.6
- Project Sophia Research Agent to 1.0.3440.1 then 1.0.3447.1
- Unified User Management to 9.3.3428.1 then 9.3.3440.1
- Creator Kit to 1.0.20260417.1
- Microsoft Project Service Core to 1.0.167.34272
- Copilot Studio Kit to 20260608.1
- Microsoft Flow Approvals to 2.2.15.0
- Power Platform App Agents App to 9.1.2026061.260602012
- Dynamics 365 Service Scheduling to 9.0.26053.2003
- Omnichannel for Customer Service – ChatGPT to 1.5.27.114

4 Places you can look to find out some of the details of these updates:

- <https://docs.microsoft.com/en-us/dynamics365/released-versions/>
- M365 Admin Center - <https://portal.office.com/adminportal/home#/MessageCenter>
- Customer Insights - <https://learn.microsoft.com/en-us/dynamics365/customer-insights/whats-new-customer-insights>
- F&SC Release Schedule - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/get-started/quality-updates-schedule>