

Show Notes for 7-11-25

What's New in **Power Platform**:

- Getting real-time conversation transcripts in Copilot Studio - <https://www.linkedin.com/pulse/accessing-copilot-studio-conversation-transcript-runtime-r%C3%A9mi-dyon-2q8ie/>
- Agent instruction writing helper - <https://rishonapowerplatform.com/2025/06/30/tips-for-writing-agent-instructions/>
- Helpful advice on Power Platform Git branching strategy - <https://nati-turtledove.com/2025/06/27/power-platform-git-branch-strategy/>
- Knowledge or MCP - <https://forwardforever.com/knowledge-sources-vs-model-context-protocol-mcp-which-powers-your-copilot-studio-agent-better/>
- Copilot retrieval API - <https://devblogs.microsoft.com/microsoft365dev/microsoft-365-copilot-apis-unlocking-enterprise-knowledge-for-ai-with-the-retrieval-api/>
- Power Pages gets support for Single Page Applications - <https://www.microsoft.com/en-us/power-platform/blog/power-pages/build-modern-single-page-applications-in-power-pages-preview/>
- DLP Enhancements - <https://www.microsoft.com/en-us/power-platform/blog/power-automate/announcing-major-dlp-enhancements-for-power-automate-and-copilot-studio/>
- Group files within Knowledge in Copilot Studio - <https://m365admin.handsontek.net/microsoft-copilot-studio-group-files-instructions-guide-improve-agent-answers/>
- Pause and resume journeys in CI Journeys - <https://mc.merill.net/message/MC1107941>
- Transfer conversations directly in CCaaS - <https://mc.merill.net/message/MC1107934>
- Copilot Studio in WhatsApp - <https://m365admin.handsontek.net/microsoft-copilot-studio-publish-agents-whatsapp/>
- Waitlisting for CI Journeys Events - <https://mc.merill.net/message/MC1107202>
- Better mobile app support experiences using CCaaS - <https://mc.merill.net/message/MC1107195>
- Better testing options for Desktop Flows - <https://mc.merill.net/message/MC1106569>
- June Power Apps Feature Updates - <https://www.microsoft.com/en-us/power-platform/blog/power-apps/whats-new-in-power-apps-june-2025-feature-update/>
- June Copilot Studio Feature Updates - <https://www.microsoft.com/en-us/microsoft-copilot/blog/copilot-studio/whats-new-in-copilot-studio-june-2025/>
- Dataverse MCP Server goodies - <https://www.microsoft.com/en-us/power-platform/blog/2025/07/07/dataverse-mcp/>
- July release of COE Kit - <https://github.com/microsoft/coe-starter-kit/releases/tag/CoEStarterKit-July2025>
- Prebuilt Contract Processing Model - <https://m365admin.handsontek.net/ai-builder-introducing-new-contract-processing-prebuilt-model-preview/>
- Upcoming PowerCAT Webinars - <https://microsoft.github.io/powercat/programs/ai-webinar.html>

What's New in **CE**:

- Desktop companion app for CCaaS - <https://www.microsoft.com/en-us/dynamics-365/blog/it-professional/2025/07/09/try-desktop-companion-application-for-dynamics-365-contact-center/>

What's New in **HR/Retail/BC/Project**:

- Wave 1 2025 Early Access for Project Op ERP - <https://learn.microsoft.com/en-us/dynamics365/project-operations/whats-new/whats-new-2025w1-resource-based>
- Production Order Types in Business Central - <https://dynamicscommunities.com/ug/understanding-production-order-types-in-business-central/>
- A/P in Business Central - <https://dynamicscommunities.com/ug/dynamics-business-central-nav-ug/lets-talk-roles-accounts-payable-in-microsoft-dynamics-365-business-central/>

What's New in **F&SCM**:

- Cycle Counting in F&SC - <https://dynamicscommunities.com/ug/dynamics-fo-ax-ug/cycle-counting-in-d365-finance-enhancing-inventory-accuracy-with-modern-tools/>
- MES/SFC in F&SC - <https://dynamicscommunities.com/ug/dynamics-fo-ax-ug/boost-manufacturing-efficiency-with-d365-finance-production-floor-execution/>

What's New in **Solution Updates**:

- Dynamics 365 for Field Service to 8.8.135.323
- Dynamics 365 Service Scheduling to 9.0.25054.1003
- Power Automate Extensions to 1.9.13.0 then 1.9.14.0
- Dual Write Supply Chain Extended Solution to 2.3.4.551
- Dynamics 365 Demand Planning Application to 1.0.0.2999
- Globalization Solution for Microsoft Dynamics 365 Finance to 1.0.3098.2 then 1.0.3105.1
- Power Automate Process Mining to 1.14.0.0 then 1.14.1.0
- Dynamics 365 Sales Agents to 9.1.25061.10013
- Dynamics Sales Embedded Package to 9.0.25061.10003
- Business performance analytics to 2.2.3079.1350
- Dynamics 365 Customer Insights - Journeys to 1.116.2001.7
- Dynamics 365 Customer Insights - Journeys real-time to 1.1.57027.95
- Agent Productivity Tools to 9.2.25062.1002
- Appprofilemanager to 10.1.25062.1005
- Dynamics 365 ChannelExperienceApps to 1.0.25062.1021
- Dynamics 365 Customer Service Analytics to 9.0.25062.1001
- Dynamics 365 Customer Service Intelligence to 9.2.25062.1024
- Dynamics365 ServiceFeatureManagerAnchor to 9.0.25062.1002
- Power Platform Environment Settings App to 1.1.1.1578
- Virtual connectors in Dataverse to 9.1.0.434
- Document Processor to 1.0.1.46

4 Places you can look to find out some of the details of these updates:

- <https://docs.microsoft.com/en-us/dynamics365/released-versions/>
- M365 Admin Center - <https://portal.office.com/adminportal/home#/MessageCenter>
- Customer Insights - <https://learn.microsoft.com/en-us/dynamics365/customer-insights/whats-new-customer-insights>
- F&SC Release Schedule - <https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/get-started/quality-updates-schedule>